

## The Risk Analysis of Work Accidents Using The Bowtie Method in The Ciputra Hospital Construction Project

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**Abstract.** The condition of work accident risk is a critical factor that needs to be taken seriously. Related to the construction of the Ciputra Hospital Project located on Jl. Made Selatan - Citraland Surabaya, the Ciputra Hospital project is planned to be built on nine floors with a building area of 23,000 m<sup>2</sup>, which will allow for various occupational accident risks. So, a risk analysis is needed to identify hazards that can occur. In this study, data collection was carried out through interviews and also distribution questionnaires. Questionnaires are used to find probability and severity scales, and questionnaires are distributed to project expert staff. After obtaining the results from the questionnaire, a risk assessment is carried out by finding the probability index and severity index and then determining the category with the risk matrix. After determining the category, the analysis was carried out using the bowtie method. The result of this study is to determine the most dominant risks, namely workers being punctured by sharp equipment when installing formwork, workers falling from a height when installing formwork, and workers being hit by a bar bender machine when forming. After analyzing using the bowtie method, it was found that the causes of the risk of accidents that occurred included workers in a tired condition, lack of concentration, and carelessness, incomplete use of PPE, undisciplined workers at work, no safety at the job site, bad weather, inexperienced workers, poor machine conditions.

**Keywords:** *work accident risk analysis, risk matrix, bowtie method*

### 1 Introduction

The amount of development today shows the development of the construction services industry sector. Construction projects are jobs that are very high risk of work accidents. As in Indonesia at this time, the number of work accidents is still high; this is due to the lack of competent labor experts in their fields [1]. According to data from the Ministry of Manpower (Kemenaker), in 2023, there were 347,855 cases of accidents that occurred in construction projects [2]. A work accident is an undesirable incident in the workplace. These accidents can result in injury or death to workers. This, of course, can result in losses for both sufferers or victims and related parties materially.

Workplace accidents can cause serious injuries and even loss of life and harm the company. Accident risk is something that has the potential to occur at any time. So, it is necessary to have proper risk management control to minimize risk. Minimizing risk is expected to contribute significantly to the smooth running of construction projects.

Risk is the effect of uncertainty in an aspect. It refers to an event or occurrence that has several causes. This risk event is usually referred to as an incident or accident. This incident occurs when an aspect such as finance, health, and safety deviates from existing negative or positive expectations (SNI ISO Guide 73: 2016).

The condition of work accident risk is a critical factor that needs to be taken seriously. Related to the construction of the Ciputra Hospital Project located on Jl. Made Selatan - Citraland Surabaya, where this allows the opportunity for various occupational accident risks. Ciputra Hospital Project is planned to be built on nine floors with a building area of 23,000 m<sup>2</sup>. This project is large enough to have a high risk of work accidents. So, a risk analysis is needed to identify hazards that can occur. Various methods can be used to analyze the factors that cause risk. This research uses the Bowtie Method to analyze the risk of work accidents. The Bowtie method aims to determine the causes of work accidents, what impacts are generated, and how controls can be carried out to minimize the dominant sources of work risk during the construction process of the Ciputra Hospital Project.

Therefore, the purpose of this research is to apply the Bowtie method in the construction of Ciputra Hospital so that it is expected to reduce the impact caused by the risk of accidents that occur.

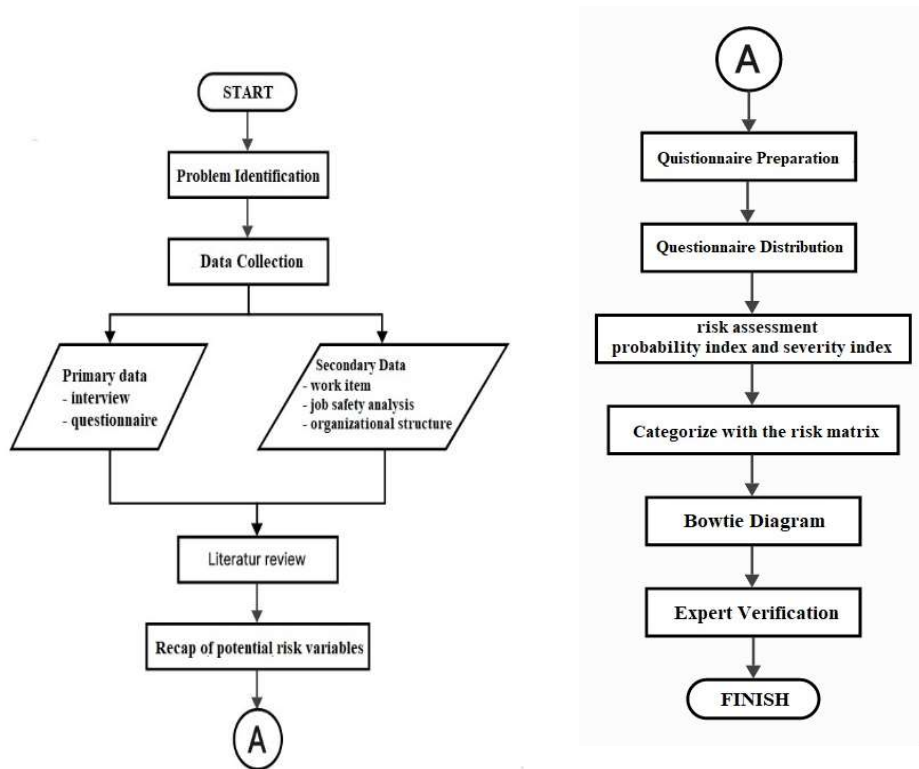
## 2 Research Methods

This research is a case study to identify and analyze the risk of work accidents in the Ciputra Hospital construction project. This research focuses on determining the causes, impacts, and controls of the most dominant possibility of work accidents.



**Figure 1.** Ciputra Hospital Project Site Plan  
(Source: Ciputra Hospital project data)

Data collection techniques were surveyed using questionnaires. The method used is a descriptive survey to describe a series of events or conditions. Below is a flowchart delineating the research implementation:



**Figure 2.** Research Flowchart

### 3 Results and Discussion

#### 3.1 Risk Identification

Risk identification is an effort made systematically by companies or individuals to find and understand potential risks that may arise during the implementation of activities [3]. The main purpose of risk identification is to recognize possible threats to the company's plans, enabling the company to deal with potential problems more proactively and take appropriate preventive action. According to (Government Regulation No. 60 of 2008), risk identification is defined as a process that includes determining the elements of what, where, when, why, and how an event can occur so that it has a negative impact on achieving objectives. Potential risks can be seen in the following table:



**Table 1** Potential Risk Variables

| No | Work                      | Danger   | Potential Risks   | Source                 |
|----|---------------------------|--|---|------------------------|
| 1  | Preparatory Work          | Land clearing using excavators                               | 1a. Workers crushed by heavy equipment<br>1b. Worker hit by heavy equipment                 | [4]; [5]               |
|    |                           | Making site offices and warehouses with not strong materials | 1c. Workers crushed by materials  |                        |
| 2  | Quarry and Urugan Works   | Landslide-prone soil conditions                              | 2a. Workers buried by landslide material<br>2b. Workers mired                               | [6]; [4]; [5]          |
|    |                           | underground electric current<br>Waterlogged excavated pits   | 2c. Machine rollovers<br>2d. Workers electrocuted<br>2e. Workers affected by dengue disease |                        |
| 3  | Formwork work             | Unsafe open dug pits<br>use of TC heavy equipment            | 2f. Workers fall<br>2g. Sling break up  | [4]; [5]               |
|    |                           | Installation of formwork using sharp equipment               | 3a. Punctured Worker<br>3b. Scratched workers<br>3c. Workers truncated                      |                        |
| 4  | Bore Pile Foundation Work | High-altitude mounting                                       | 3d. Worker falls from a height<br>3e. Workers crushed by formwork                           | Project JSA Data tools |
|    |                           | Installation of non-sturdy formwork                          | 3f. Workers pinched formwork<br>3g. Workers scratched by iron                               |                        |
| 5  | Foundry work              | Machine drilling of soil                                     | 4a. Pinched Workers<br>4b. Workers Exposed to oil spills                                    | [6]; [4]; [5]          |
|    |                           | Ironing for the foundation                                   | 4c. Workers Pierced by wire<br>4d. Workers Pinched by iron bending                          |                        |
| 6  | ironing work              | Insertion of foundation iron into the pit                    | 4e. Workers crushed by iron   | [4]; [5]               |
|    |                           | pile casting   | 4e. Workers exposed to concrete liquid  |                        |
| 7  | Ceramic cutting           | Casting at high altitude                                     | 5a. Worker falls from a height<br>5b. Workers crushed by materials / tools                  | [4]; [6]               |
|    |                           | Use of concrete pump   | 5c. Workers sprayed mortar<br>5d. The machine crashed into surrounding material             |                        |
| 6  | ironing work              | Use of electrical tools (generators)                         | 5e. Fire due to electrical short circuit<br>5f. Workers electrocuted                        | [4]; [5]               |
|    |                           | Use of Bar Bander Machine                                    | 6a. Workers injured by machines<br>6b. Workers fall during ironing                          |                        |
| 7  | Ceramic cutting           | Irregular storage of iron                                    | 6c. Workers crushed by materials<br>6d. Workers pierced by iron                             | [4]; [6]               |
|    |                           | Ceramic cutting  | 6e. Workers scratched by iron<br>7a. Exposed to dust exposure                               |                        |



| No | Work                           | Danger                               | Potential Risks   | Source           |
|----|--------------------------------|--------------------------------------|---|------------------|
| 8  | tile installation              | Use of burrs                         | 7b. Workers exposed to machines<br>7c. Workers electrocuted   |                  |
| 8  | Beam and Column work           | Material Lifting with Tower Crane    | 8a. Workers crushed by falling materials<br>8b. Stower crane hit workers<br>8c. Broken jib<br>8d. Workers short of breath exposed to dust<br>8d. Workers' eyes are exposed to dirt and dust | [4]; [6]         |
|    |                                | Dust cleaning using compressor       | 8e. Workers fall<br>8f. Workers mired   |                  |
|    |                                | Work at height porous formwork       | 9a. Workers electrocuted<br>9b. Workers exposed to screw reflections<br>9c. Workers fall from a height  |                  |
| 9  | Gypsum ceiling installation    | Install wall angle & angle bracket   | 9d. Workers crushed by materials<br>9e. Pinched workers<br>9f. Workers experience eye irritation  | Project JSA Data |
|    |                                | Gypsum Board Installation            | 9g. Workers inhale compound dust<br>9h. Workers experience skin irritation<br>9i. Workers inhale rockwool dust  |                  |
|    |                                | Compound work & sanding              |   |                  |
|    |                                | Installation of rockwool insulation  |   |                  |
| 10 | Installation of acp for façade | ACP material carried by strong winds | 10a. Workers crushed by materials<br>10b. Damaged material  | [4]; [6]         |
|    |                                | Use of gondolas                      | 10c. Worker falls from a height   |                  |

### 3.2 Risk Assessment

Risk assessment is the process of evaluating risks originating from hazards by considering the effectiveness of any existing controls, as well as making decisions regarding risk acceptance [7].

Risk assessment is carried out with reference to the Australian Standard/New Zealand Standard for Risk management scale (AS/NZS 4360: 2004). In this study, there are 2 parameters used in risk assessment, namely probability and severity.

**Table 2** Severity Scale in AS/NZS 4360 Standard

| Level | Description   | Explanation  |
|-------|---------------|--|
| 1     | Insignificant | No injury, little financial loss   |
| 2     | Minor         | Minor injury, little financial loss  |
| 3     | Moderate      | Moderate injury requires medical treatment, major financial loss                       |
| 4     | Major         | Serious injury > 1 person, major loss, production disruption                           |
| 5     | Catastrophic  | Fatal > 1 person, very large losses and very broad impact, cessation of all activities |

**Table 3** Probability Scale in AS/NZS 4360 Standard

| Level | Description    | Explanation                      |
|-------|----------------|----------------------------------|
| A     | Almost Certain | May occur at any time            |
| B     | Likely         | Occurs frequently                |
| C     | Possible       | May occur occasionally           |
| D     | Unlikely       | Rarely occurs                    |
| E     | Rare           | Almost never, very rarely occurs |

Probability and severity scale data collected from the questionnaire were analyzed using the Importance Index consisting of Probability Index and Severity Index. [8].

The Probability Index states the frequency of occurrence of risk factors that affect project performance. Here is the formulation:

$$PI = \frac{\sum_{i=0}^4 ai .xi}{4N} \times 100\%$$

Severity index expresses the severity of risk factors that affect project performance.

The following is the formulation:

$$SI = \frac{\sum_{i=0}^4 ai .xi}{4N} \times 100\%$$

Where:

a = Rating Constant (Example for probability, 0 = rare and 4 = almost certain)

n = Respondent Probability

i = 0,1,2,3,4,.....

N = Total Respondents

According to [9], The index of probability and severity can be used to categorize these factors with the following formula:

5. Extremely Effective :  $80\% < I \leq 100\%$
4. Very Effective :  $60\% < I \leq 80\%$
3. Moderately Effective :  $40\% < I \leq 60\%$
2. Ineffective :  $20\% < I \leq 40\%$
1. Extremely Ineffective:  $0\% < I \leq 20\%$

The results of the probability and severity assessment are then entered into the risk matrix table below in order to determine the priority for risk control. The following is a risk matrix table based on AS/NZS 4360:



**Table 4** Risk Matrix in AS/NZS 4360 Standard

| probability        | Severity          |           |              |           |                  |
|--------------------|-------------------|-----------|--------------|-----------|------------------|
|                    | Insignificant (1) | Minor (2) | Moderate (3) | Major (4) | Catastrophic (5) |
| Almost certain (5) | High              | High      | Extreme      | Extreme   | Extreme          |
| Likely (4)         | Moderate          | High      | Extreme      | Extreme   | Extreme          |
| Possible(3)        | Low               | Moderate  | High         | Extreme   | Extreme          |
| Unlikely(2)        | Low               | Low       | Moderate     | High      | Extreme          |
| Rare (1)           | Low               | Low       | Moderate     | High      | High             |

The results of all calculations of all variables can be seen in table 4 as follows:

**Table 5** Probability Index and Severity Index Recapitulation

| No | <i>probability Index (PI)</i> | <i>Rank</i> | <i>Severity Index (SI)</i> | <i>Rank</i> | <i>Risk Matrix</i> |
|----|-------------------------------|-------------|----------------------------|-------------|--------------------|
| 1a | 29%                           | 2           | 93%                        | 5           | E                  |
| 1b | 39%                           | 2           | 100%                       | 5           | E                  |
| 1c | 43%                           | 3           | 75%                        | 4           | E                  |
| 2a | 39%                           | 2           | 71%                        | 4           | H                  |
| 2b | 46%                           | 3           | 43%                        | 3           | H                  |
| 2c | 25%                           | 2           | 71%                        | 4           | H                  |
| 2d | 39%                           | 2           | 75%                        | 4           | H                  |
| 2e | 7%                            | 1           | 7%                         | 1           | L                  |
| 2f | 50%                           | 3           | 61%                        | 4           | E                  |
| 2g | 50%                           | 3           | 79%                        | 4           | E                  |
| 3a | 61%                           | 4           | 61%                        | 4           | E                  |
| 3b | 68%                           | 4           | 43%                        | 3           | E                  |
| 3c | 50%                           | 3           | 86%                        | 5           | E                  |
| 3d | 61%                           | 4           | 86%                        | 5           | E                  |
| 3e | 32%                           | 2           | 54%                        | 3           | M                  |
| 3f | 25%                           | 2           | 43%                        | 3           | M                  |
| 3g | 46%                           | 3           | 39%                        | 2           | M                  |
| 4a | 36%                           | 2           | 46%                        | 3           | M                  |
| 4b | 14%                           | 1           | 7%                         | 1           | L                  |
| 4c | 36%                           | 2           | 46%                        | 3           | M                  |
| 4d | 50%                           | 3           | 71%                        | 4           | E                  |
| 4e | 36%                           | 2           | 61%                        | 4           | H                  |
| 4f | 25%                           | 2           | 18%                        | 1           | L                  |
| 5a | 54%                           | 3           | 86%                        | 5           | E                  |
| 5b | 50%                           | 3           | 79%                        | 4           | E                  |
| 5c | 29%                           | 2           | 25%                        | 2           | L                  |
| 5d | 39%                           | 2           | 68%                        | 4           | H                  |



| No  | <i>probability Index (PI)</i> | <i>Rank</i> | <i>Severity Index (SI)</i> | <i>Rank</i> | <i>Risk Matrix</i> |
|-----|-------------------------------|-------------|----------------------------|-------------|--------------------|
| 5e  | 46%                           | 3           | 64%                        | 4           | E                  |
| 5f  | 54%                           | 3           | 86%                        | 5           | E                  |
| 6a  | 64%                           | 4           | 75%                        | 4           | E                  |
| 6b  | 43%                           | 3           | 71%                        | 4           | E                  |
| 6c  | 46%                           | 3           | 71%                        | 4           | E                  |
| 6d  | 36%                           | 2           | 54%                        | 3           | M                  |
| 6e  | 54%                           | 3           | 46%                        | 3           | H                  |
| 7a  | 57%                           | 3           | 25%                        | 2           | M                  |
| 7b  | 50%                           | 3           | 75%                        | 4           | E                  |
| 7c  | 43%                           | 3           | 64%                        | 4           | E                  |
| 8a  | 43%                           | 3           | 89%                        | 5           | E                  |
| 8b  | 25%                           | 2           | 89%                        | 5           | E                  |
| 8c  | 29%                           | 2           | 86%                        | 5           | E                  |
| 8d  | 36%                           | 2           | 11%                        | 1           | L                  |
| 8e  | 46%                           | 3           | 7%                         | 1           | L                  |
| 8f  | 57%                           | 3           | 86%                        | 5           | E                  |
| 8g  | 46%                           | 3           | 50%                        | 3           | H                  |
| 9a  | 36%                           | 2           | 64%                        | 4           | H                  |
| 9b  | 25%                           | 2           | 32%                        | 2           | L                  |
| 9c  | 43%                           | 3           | 71%                        | 4           | E                  |
| 9d  | 39%                           | 2           | 61%                        | 4           | H                  |
| 9e  | 21%                           | 2           | 25%                        | 2           | L                  |
| 9f  | 25%                           | 2           | 7%                         | 1           | L                  |
| 9g  | 50%                           | 3           | 21%                        | 2           | M                  |
| 9h  | 14%                           | 1           | 4%                         | 1           | L                  |
| 9i  | 39%                           | 2           | 14%                        | 1           | L                  |
| 10a | 46%                           | 3           | 64%                        | 4           | E                  |
| 10b | 57%                           | 3           | 43%                        | 3           | H                  |
| 10c | 46%                           | 3           | 96%                        | 5           | E                  |

Based on table 4, plotting can be done into a risk matrix by taking a risk scale between 16-25. Then the results obtained are 3A, 3D, 6A. Then it is known that there are 3 variables with an "extreme" risk level, namely in variable 3A (Workers punctured by sharp equipment when installing formwork) with a scale of 16, 3D (workers falling from a height) with a scale of 20, and 6A (workers hit by a bar bender machine when forming) with a scale of 16. Variables with an "extreme" risk level have a considerable influence on the implementation of the project and are considered dominant, so it is appropriate to re-analyze the causes, impacts, and controls of these risk variables using the Bowtie method.



#### 4 Bowtie Method

After classifying the risk matrix, 3 risk variables with extreme levels were obtained and then analyzed using the bowtie method to determine the causes, impacts, and controls of each extreme risk that occurred. [10]. The following is a bowtie diagram of the most dominant occupational accident risks:

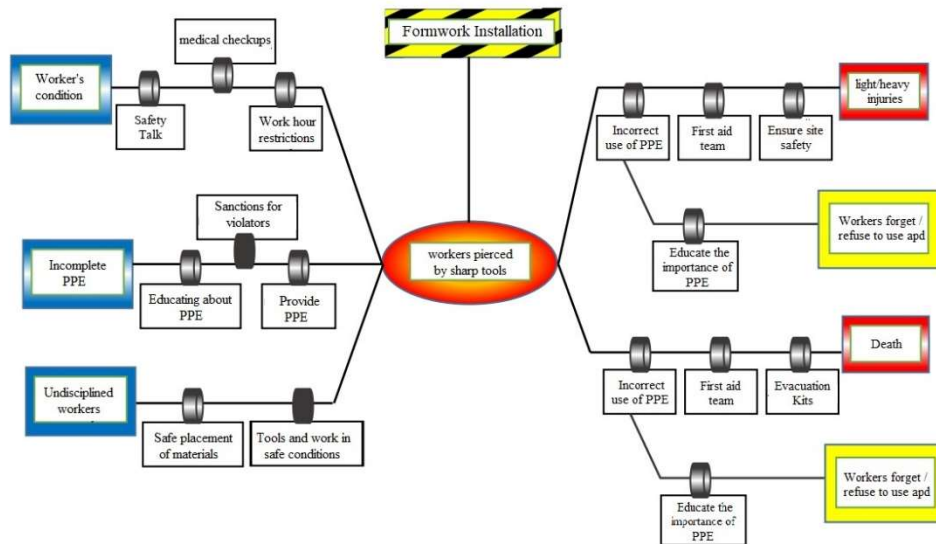


Figure 3 Bowtie Diagram of Worker Pierced by Sharp Equipment

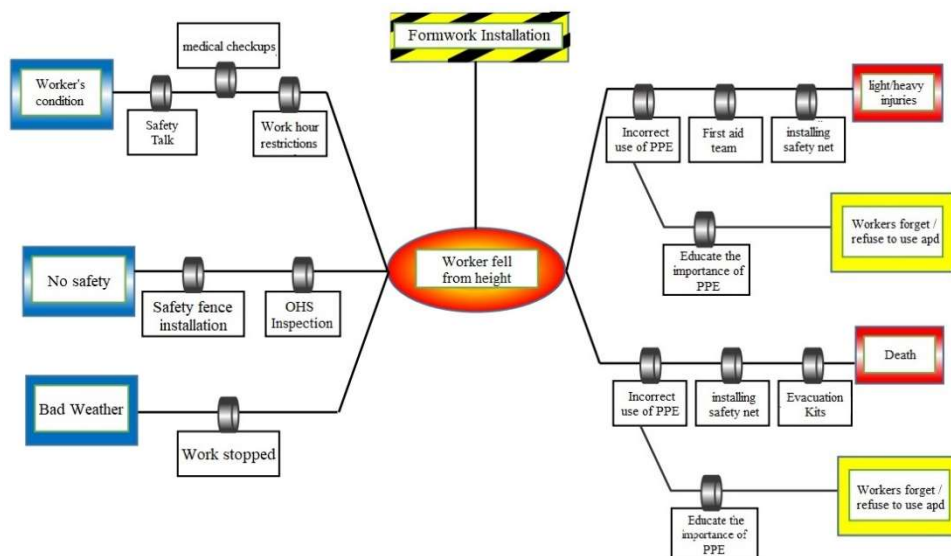


Figure 4 Bowtie Diagram of a Worker Falling from Height

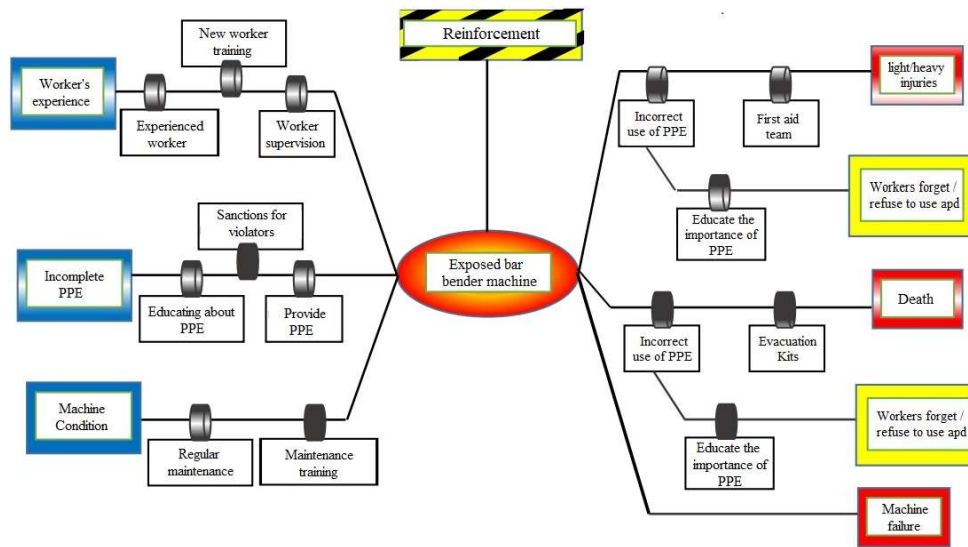


Figure 5 Bowtie diagram of worker exposed to bar bender machine

## 5 Conclusion

Based on the results of the risk analysis that has been carried out, it can be concluded that:

1. 3 risk variables with extreme levels were obtained, namely, workers being punctured by sharp equipment when installing formwork (3A), workers falling from a height when installing formwork (3D), and workers being hit by a bar bender machine when forming (6A).
2. The causes, impacts, and controls that have been obtained from the bowtie method are as follows:
  - a. Workers were punctured by sharp tools during formwork installation (3A) due to (a) workers being tired, lacking concentration, and careless: safety talk, routine health checks, and limiting working hours. (b) Incomplete PPE: providing education about PPE, penalizing workers who do not use PPE, and providing PPE according to the number of workers. (c) Workers are not disciplined at work: placing material tools in a safe place, ensuring that work tools and work positions are safe. The impact of this risk is (a) Workers are lightly/heavily injured: use PPE according to company regulations, provide a first aid team or first aid team, and ensure safety at the scene. (b) death: PPE in accordance with company regulations, providing a first aid team or first aid team, and providing evacuation equipment. Escalation factor: workers forget or refuse to use PPE, control: educate workers about the importance of using PPE.



- b. Workers fell from a height during formwork installation (3D) due to (a) workers being tired, lacking concentration, and careless: safety talk before starting work, regular health checks for workers, and restrictions on working hours. (b) no safety guards at the work site: installation of safety fences at the edge of the building structure, and conducting safety inspections. (c) bad weather: stop work to avoid work accidents. The impacts of this risk are (a) light/heavy injuries to workers: use PPE according to company regulations, provide a first aid team, and install safety nets. (b) death: use PPE in accordance with company regulations, install safety nets, and provide evacuation equipment. Escalation factors: workers forgetting or refusing to use PPE, control: educating workers about the importance of using PPE.
- c. Workers were exposed to the bar bender machine during concreting (6A) due to (a) inexperienced workers: selecting workers with experience, providing training to new workers, and supervising and assisting workers. (b) incomplete use of PPE: providing education and understanding about PPE, sanctioning workers who do not use PPE, and providing PPE according to the number of workers. (c) poor machine condition: routine machine maintenance and conducting machine maintenance training to workers. The impacts of the risks are (a) light/heavy injuries to workers: use of PPE according to company regulations and provide a first aid team. (b) death: use of PPE according to company regulations and provide evacuation equipment. (c) Damage to the bar bender machine can also be an impact of this risk. Escalation factor: workers forget or refuse to use PPE, control: educate workers about the importance of using PPE.

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